



Cemeteries & Crematoria Association of Western Australia

“We Remember Them...”

2023 ANNUAL GENERAL MEETING & SEMINAR

The Joondalup Resort
Country Club Boulevard Joondalup WA 6027

30th & 31st March 2023

Day Program Registration &
CCA WA Board Nomination Form



Message from the CCAWA President

Each year when Board Directors are considering the annual seminar, we endeavour to provide a range of topics that we believe will be of interest to all the association members and sponsors in attendance. This year we are pleased to announce the keynote speaker will be Sarah Barclay. Sarah is the founder of the Ivy Barclay Foundation, whose purpose is helping families with the unexpected loss of a child. We will also have presentations from a range of speakers which I invite you to read about further in this program.

The venue for 2023 is the Joondalup Resort which is located in Connolly to the north of Perth. The resort features comfortable accommodation, a golf course and is close to the Joondalup City Centre, beaches, and the picturesque Pinnaroo Valley Memorial Park.

This year we will be providing a tour of Karrakatta Cemetery and the Perth War Cemetery. Karrakatta Cemetery is currently redeveloping the crematorium and installing new cremators which attendees will be able to see and learn about. At the Perth War Cemetery, we will have a guided tour from the team to see how the Commonwealth maintains the cemetery and respects the deceased veterans.

I look forward to seeing you at the 2023 seminar and AGM.

Brad Smith

President Cemeteries and Crematoria Association of Western Australia

2023 CCAWA Board Elections

At the 2023 Seminar and Annual General Meeting, three Board positions including President will become vacant. All three positions are for a two year term.

Becoming a CCAWA Board Member is a rewarding experience and an opportunity to contribute to the development of the cemeteries and crematorium business across Western Australia.

In addition to contributing as a Board Member, membership on the Board can be a valuable professional development opportunity – regardless of your usual position of employment.

Cemetery and crematorium staff with any level of experience – or even inexperience – are encouraged to put their hand up as a Board Member. The Board meets a minimum of four times a year, on a Friday, with travel subsidisation provided to Board Members from regional cemeteries.

If you have any questions about nominating as a Board Member for 2023/2024 please contact (Mrs) Anne Dixon on (08) 97213191 or email: ccawasecretary@gmail.com

Remember, without an active Board, there will be no Association and in the year 2023, three Board positions will become vacant. Please give consideration and express your interest.

2023 Seminar and AGM Timetable

Thursday, 30th March 2023	TIMETABLE OF EVENTS	
1.30pm	Bus departs Joondalup Resort for Cemetery & Crematorium Tour	
4.45pm	Bus departs Karrakatta Cemetery to Joondalup Resort	
6.45pm	BBQ & poolside networking activities	
Friday, 31st March 2023	TIMETABLE OF EVENTS	
8.30am	Registration	
9.00am	Welcome & Official Opening	CCAWA President Brad Smith/ Hon. Minister J. Carey MLA
9.15am	Welcome to Country	Barry McGuire
9.30am	General Meeting & AGM	Brad Smith CCAWA President
9.40am	Major Sponsor Opus Xenta	Lee-Ann McNeil
9.50am	Morning Tea & Trade Displays	
10.20am	Major Sponsor Final Touch	Jenni & Lionel O'Neill
10.30am	Keynote Speaker - A Bereaved Mothers Journey – The Ivy Barcle Foundation	Sarah Barclay Guest
11.20am	Major Sponsor FT	Richard Harvey
11.30am	Cremators – What happens to the body from the beginning to the end	Richard Harvey Chief Operations Officer FT
11.40am	Peter MacLean Presentation Peter MacLean 2022 Award - Peter MacLean AM PSM JP will present the 2022 Peter Maclean Award for Contribution to the cemetery industry Proudly sponsored by 2023 Major Sponsors and ACCAAward	Mr. Peter Maclean AM PSM JP - Past CEO of the Metropolitan Cemeteries Board and Emeritus Fellow and Life Member of ACCA
11.50am	Major Sponsor PlotBox	Martin Jackson
12.00pm	Registers – Why we have them and what we gain from them	Jodie Faithfull
12.20pm	Major Sponsor Phoenix Foundry	Joe Campbell
12.30pm	Lunch & Trade Displays	
1.20pm	Radar Ground Penetration - Undertake non-invasive geophysical investigations for unmarked burials.	Baqir Al asadi
1.35pm	Major Sponsor GBG Group	Baqir Al asadi
1.45pm	Grave Training and Safety Awareness within the industry	Fiona Hurst Footprint Training

2.30pm	Major Sponsor Everlon	Rodney Claxton
2.40pm	AFDA Australian Funeral Directors Association Update	Deanne McLeod TBC
2.55pm	Recount of the War Cemetery and Garden of Remembrance Tour acknowledging War Graves in WA	Scott Rogers
3.10pm	Major Sponsor Arrow Bronze	Hymie Jechilevsky
3.20 pm	ACCA (Australasian Cemeteries & Crematoria Association) Update	Chris Harrington ACCA CEO
3.30pm	Afternoon Tea & Trade Displays	
3.50pm	Major Sponsor Chronicle	Matt Borowski TBC
4.00pm	Memorials – A Lasting Memory – Why we create them	Christine McGrath City of Busselton & CCA WA Board Director
4.20pm	Questions	
4.30pm	Close	MC Brad Smith
6.30pm to late	Happy Hour & Buffet Dinner	

Introduction

As in previous years, this year's One Day seminar titled *"We Remember Them..."* is again offering a range of interesting and varied industry-related topics. The CCAWA Board encourage not only administration staff but all cemetery and industry employees to attend this worthwhile annual event. Please complete the registration form and send to Secretary, Mrs. Anne Dixon - ccawasecretary@gmail.com – full details can be found on page 16 of this document.

Registration closes on Friday, 17th March 2023

THURSDAY AFTERNOON CEMETERY AND CREMATORIUM TOUR

The President and CCAWA Board of Directors have made the decision to once again offer a cemetery tour on the afternoon of Thursday, 30th March 2023. The cemetery chosen for 2023 is the Karrakatta War Cemetery and Garden of Remembrance following on with a tour of the MCB Crematorium facility at Karrakatta Cemetery. A bus will be on offer to transport delegates to and from the cemeteries, or you have the option to travel by private vehicle. The afternoon tours are being offered to members free of charge and will end with a barbeque dinner and networking activities courtesy of CCAWA and our Major sponsors.

We look forward to welcoming you at this event! *Register your interest on page 16*

"We Remember Them"... 2023 CCAWA SEMINAR PROGRAM OF EVENTS

Session times have been fully finalised for this year's seminar, an overview of topics to be covered are listed here to allow for early registration for the CCAWA 2023 Seminar – *"We Remember Them..."*

The Hon. John Carey MLA has been invited to officially open the seminar and accepted, following on will be the General Meeting and AGM.

The 2023 Peter MacLean Award winner will be announced during the day's proceedings.

The topics to be covered will give delegates a fantastic range of useful information relevant for administrative staff through to operational workers.

It's a must-attend event for those wishing to provide the highest level of service for WA families, whilst ensuring that all the 'boxes are ticked' and the process from start to finish is as smooth as possible.

Peter MacLean Award Presentation

Presentation of the 2023 Peter MacLean Award will take place with the winner being announced and presented with their Award. Don't forget to submit your nomination.

Nominations must be received by **5pm on Friday, 3rd February 2023** to the Secretary, Mrs. Anne Dixon email: ccawasecretary@gmail.com

Thursday - Karrakatta War Cemetery Tour and MCB Crematorium Facility

Scott Rogers began his career in late 2016, with the Office of Australian War Graves (OAWG) as the Assistant Operations Manager, WA. 16 years' experience in the horticultural field prepared Scott to successfully lead a team to deliver high level care and maintenance to more than 20,000 official commemorations located in two (2) war cemeteries, the Western Australian Garden of Remembrance and 160 civil cemeteries throughout state. Scott has had the privilege to support the delivery of Anzac Day Commemorative Services in France and Malaysia.

These experiences further developed his event management understanding influencing the way in which he supports/hosts services at OAWG sites. Scott is committed to learning and innovation, this commitment has supported his promotion into the Operations Manager role in WA where every day he has the honour and

privilege of honouring the service and sacrifice of Australian Service men and women.

Scott and his team will guide delegates on a tour of the Garden of Remembrance, officially opened on 23rd October 1966, but extensively renovated and rededicated on 14 November 1997. The garden has a plaque capacity of 25,000. A feature of the gazebo, a place to sit and reflect is home to a plaque which reads “Their Name Liveth For Evermore.”

There will also be the opportunity to walk through the War Cemetery that was established by the Army in 1942. It was used for the burial of those who died of wounds in Hollywood Military Hospital after their return from operational areas, and of others who died from accident or sickness. A number of graves were also brought in from civil and temporary military cemeteries. The cemetery was taken over by the Commission in February 1949. The writing desk in the Records Building at the main entrance was the gift of the Government of Western Australia on behalf of the people of the State. It holds the register of those buried or commemorated in the cemetery, and the visitors' book. In this building, too, is the Western Australia cremation memorial commemorating seven members of the Australian Forces who were cremated at Karrakatta Crematorium. Perth War Cemetery contains 475 Commonwealth burials of the Second World War.

Following on from here we will be transported by bus for a tour of the crematorium facility at MCB's Karrakatta Cemetery where staff will be present to explain first hand the process of cremation from when the coffin is received to the collection of ashes. This year we will also be fortunate to have Richard Harvey, Chief Operating Officer from FT (Facultatieve Technologies Ltd.) on site to explain the performance of the FT Cremators and Cremulators that have been newly installed into MCB at Karrakatta.

At the conclusion of the cemetery tour delegates will be transported back to the Joondalup Resort where a poolside barbeque dinner, including drinks will be served. The evening will conclude with some fun networking activities.

The barbeque dinner will be FREE for those who have registered their attendance for the seminar on Friday.

Keynote Speaker – Sarah Barclay

Sarah Barclay, Mother of three children, and lives in the South – West of WA

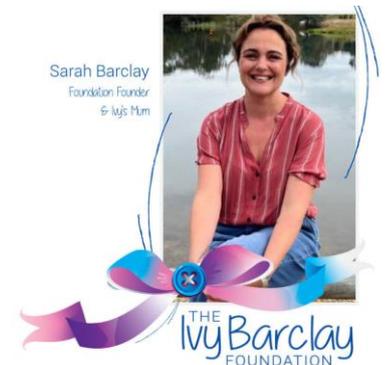
Sarah Barclay Founder of The Ivy Barclay Foundation Inc here in Western Australia. Sarah is also Ivy's Mum. After going through an earth shattering experience on June 27th 2021 when Sarah and her family lost Ivy suddenly, and unexpectedly aged 9, she very quickly learnt that there is next to no support for families going through such tragedy. Unlike long term illness whereby you might gain the opportunity to meet other families and have some support. At the Ivy Barclay Foundation they endeavour to ensure that families are not isolated in an already terribly isolating situation.

Care packages, relevant literature as well as fostering and harbouring relationships between families with online support groups. Later, it is hoped we can build a retreat for families to stay and connect with other families as well as explore the idea of looking at grief holistically. It is hoped that families will leave the retreats feeling nourished. Sarah is also a qualified 350 hours Yoga Teacher which she wishes to share this with families as well as breath work and meditation.

At the Ivy Barclay Foundation they wish to de - stigmatise sudden accidental child loss and ensure that nobody is left out in the dark.

Sarah's story will inspire each and everyone of you.

[#theivybarclayfoundation](#) [#helpingfamilieswiththeunexpectedlossofachild](#) [#community](#) [#support](#) [#compassion](#)
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Welcome to Country / Aboriginal Burial Customs Guest speaker Barry McGuire (TBC). Hear a traditional 'Welcome to Country' acknowledgement of the land. The presenter will also touch on Noongar language and burial customs, share a dreamtime story and traditional song.

Mapping Baqir Al asadi has been with GBG since June 2015. After graduating from Curtin University, he took the position of Geophysicist and then as Senior Geophysicist in Western Australia.

The use of Ground Penetrating Radar (GPR) in locating unmarked graves is well known in the archaeological community as a valuable non-invasive technique for burial identification. This technique has been successfully used to detect unmarked graves within cemeteries and development sites throughout Australia. Non invasive mapping of unmarked graves within cemeteries allows Trusts and Councils to release plots in confidence when no burials are located within them.

Cremations – What happens prior, during and after?

Richard Harvey Chief Operating Officer from Facultatieve Technologies Ltd., is a fully qualified mechanical engineer gaining experience throughout the world working on complex mechanical equipment, Richard joined Facultatieve Technologies Ltd in 2010 as a project engineer working on projects worldwide including Australia, Canada, Europe and the UK. In 2016 he became the company's group project manager managing all Facultatieve Technologies' projects worldwide.

In 2022, Richard took on the role as Chief Operating Officer assisting in the day to day management of the business focusing on sales, projects, research and design.

Following on from the tour of the MCB Karrakatta Crematorium facility on Thursday, Richard will explain the process of cremation from beginning to end.

Grave & Surround Safety Fiona Hurst from Footprint Training has extensive experience across horticulture and landscaping sectors which led her to work in the funeral services industry. She has been an educator for 15 years, originally working with Holmesglen Institute in Victoria. From there she has developed partnerships working as a lead practitioner in this field with Cemetery associations in New South Wales, Victoria, South Australia, Western Australia and the National body including Queensland. Her knowledge and expertise in safety and best practise is the main focus of her consulting business.

Her passion and knowledge have helped influence changing practises within this industry. Over the past 11 years Fiona has developed innovative models for delivery of training for a range of cemeteries across Australia. She has delivered Certificate III in Gravedigging, Grounds and Maintenance in both Western Australia for The Metropolitan Cemeteries Board and in Victoria for The Southern Metropolitan Cemeteries Trust, The Greater Metropolitan Cemeteries Trust and the Geelong Cemetery Trust. In addition, she has facilitated Certificate III in Cemetery and Crematoria Operations for the MCB.

Her passion is to provide a catalyst for all learners within the Funeral Services Industry to develop best practice standards via a flexible training model.

Australian War Graves The OAWG (Office of Australian War Graves) has provided individual commemorations for veterans and war dead in more than 3,200 general and civil cemeteries and commemorative sites around Australia. It is done hand in hand with state and local Governments and their authorities, as well privately and trust managed sites. OAWG cares for, supports and provides services to a unique and highly valued section of the Australian Community. More than 1 million people have served in Australia's Defence Forces. OAWG has provided and cares for more than 326,000 individual commemorations around Australia. More than 23,000 of these are in individual commemorations in cemeteries and commemoratives sites in Western Australia.

They are committed to ensuring that they maintain a level of service to veterans and their families that remains relevant and that is accessible to them. Scott Rogers from OAWG is going to verify, what they do, and examine how they work together to support veterans, service personnel, and their families

Plaques & Memorials Christine McGrath has been with the City of Busselton for the past 15 years, and is currently the Senior Customer Information Officer. One of Christine's responsibilities is the administration of City of Busselton's two cemeteries. Christine has found that she has developed a passionate interest in cemetery services and what her local council can provide for their community. Since taking on the role she has introduced more memorialisation

options for her customers by keeping up to date with supplier's products and utilising the skills of her in house teams to create new memorial areas. Christine is going to discuss and demonstrate how smaller councils with small cemetery budgets can create alternate memorial options at a lower cost.

Importance of Burial and Cremation Registers Jodie Goss is the daughter of parents Anne and Barry Faithfull, who purchased Anne's Mothers family funeral business in Busselton, R. Falkingham and Son, in 1977. As with a lot of country funeral businesses in those days they lived on site at 39 Kent Street, you could say from the age of 9, Jodie grew up surrounded by the funeral industry. Jodie's late Mother, Anne Faithfull was such a compassionate, passionate and a caring funeral director. Jodie believes she was one of the first 'active' female funeral directors in Western Australia. Jodie is a fourth generation funeral director. Her first paid job in the industry was when I started working for Mareena Purslowe and Associates in 1991, Jodie now has a teaching degree and has returned to Busselton for work and to be closer to family.

Jodie will present a session on the State Records Act. Requirement and the use of hand written registers for burial and cremation records. These records have helped many individuals and organisations when searching for ancestry information and have also been able to provide valuable information for those historians wishing to create memorial pathways throughout cemeteries for future generations. Jodie's late mother, Anne Faithfull was instrumental in resourcing stainless steel information plaques to acknowledge pioneers in a south west cemetery a number of years ago.

Throughout the day we will hear updates from the Major sponsors, Arrow Bronze, Chronicle, Everlon, Facultatieve Technologies Ltd., Final Touch Australia, GBG Group; Opus Xenta, Phoenix Foundry and Plot Box together with reports from ACCA and AFDA.

Should time prevail, the day will conclude with an open forum question and answer session for your unresolved questions.

MAJOR SPONSORS :

Arrow Bronze is an Australian company supplying bronze plaques and accessories to the Australian and overseas markets. The company dates back over 70 years when first established by the Barr family. In 1989 the Barr family sold to Matthews which is its principal and only share holder. Our existing product range in plaques, motif, borders and designs is large. Recent innovations include our Perpetual Flowers and Emblems, Cast on QR Codes and Lasting Memories™ being a replication of photographs in fully cast bas relief bronze. We have introduced and led the market in online design, ordering and interrogation of plaque orders plus our renowned emblem browser. Arrow Bronze is the preferred supplier to all the major cemeteries in Australia.



Chronicle Unlock the Past with Chronicle—an innovative cemetery software designed to help councils and trusts seamlessly organise their cemetery data and share their rich local history with their community.

Our Cemetery Digitisation Project, in collaboration with Murray River Council, made waves last year and won the [NSW Local Government Week Award 2022 for the](#)

[“Reporting to Your Community” category](#). With the project now live online, we are bringing 200 members of the MRC community closer to their loved ones each month.



The Chronicle cemetery software is an innovative, easy-to-use cloud-based cemetery management software that blends top-notch plot mapping with deceased records to create an intuitive and immersive user journey, both for cemetery operators and public users.

As of the beginning of this year, we have been serving around 150 cemeteries in Australia, or over 250 cemeteries in total globally (United States, Canada, and New Zealand). With our innovative cemetery management solution, our mission is to make cemetery administration faster, safer, and more affordable.

For more information about Chronicle, visit <https://chronicle.rip>

Everlon is a wholesale supplier of memorialisation options to the Cemeteries and Crematoria, Stonemason, and Funeral Directing Industries across both the Australian and Asian markets. With our customer service, administration



and warehousing office in Sydney we are able to provide prompt and reliable delivery of plaques and memorialisation product across all Australian states and territories through our freight forward partnerships. Our extensive range of bronze, aluminium and stainless-steel plaques, lawn cemetery vases, crosses, crucifixes, headstone and mausoleum lamps and vases, religious statues, headstone viewing doors, ceramics products and picture frames are able to create a lasting and dignified memorialisation option for your client's individual and personal needs.

Final Touch Australia will present on the many options of memorial keepsakes they can offer to clients and families looking for something extra special as a take home keepsake. As sole Australian distributors for many of the products they sell, they have, while working closely with their clients, proven that they can help increase your memorial sales. Supplying Australia wide, their privately owned and Brisbane based company can supply you with your cremation urns and jewellery needs together with ever changing trend.



'Keep your memories close' has been designed with your families in mind and is an excellent aid for your staff to present their product range to client families.

Facultatieve Technologies Ltd (FT) As part of 'the Facultatieve Group', FT benefits from knowledge and experience that goes all the way back to 1874. Our network, relationships, expertise, reputation, stability – everything we have built up over the last 140 years (!) is at our disposal and at yours too. Within the Group, we are both a builder of cremators and an operator of various crematoria. In short, both supplier and client! There is no other competitor with so much experience.



When in 1874, six men met together in The Hague to found what is now known as Royal Facultatieve, they could never have expected that they were laying the foundation for an organisation that would become a leading international concern. With that history, its innovative way of thinking and the desire to continually improve quality, 'the Facultatieve Group' is today a solid organisation with service and technology as its core tasks.

With activities across the globe and offices in ten countries, the Group operates in a wide range of areas: from automation to publishing. With FT, the Group is global market leader in the field of incineration and environmental technology. Since 1913, the Group has run various crematoria and cemeteries.

Because 'the Facultatieve Group' operates in many fields, the Group is both supplier and client. As an operator of crematoria, we know exactly what is needed to ensure our services function at their best. And FT can precisely tailor its products and services to that. And it goes without saying that that is a major benefit to our clients.

The know-how, experience and diversity of activities make 'the Facultatieve Group' a reliable, strong and effective international organisation in which continuity is guaranteed.

GBG Group Are a local, West Australian geophysical consultancy group and undertake non-invasive geophysical investigations for unmarked burials. GBG Group have completed a few investigations for local governments in WA. GBG Group has been delivering geophysical



consultations, services and investigations since 1982. Originally, the company worked predominantly in the non-destructive testing sphere and in the decades since its establishment, they have expanded into geotechnical engineering, renewables and environmental remediation. They have been consistently improving site and engineering design certainty. Initially established in Cambridge, UK the company has since expanded to Sydney and Perth in Australia, Los Angeles and New York City in the USA. They operate within three main industries: Geotechnical Engineering, Environmental Engineering and Non Destructive Testing.

Opus Xenta is a global technology provider to the death care sector with a presence across North America, Australia, New Zealand, and the United Kingdom. We are focused on solving the complex challenges that funeral homes, cemeteries, and crematories encounter every day so they can focus on what is most important - serving their families. With our deep understanding of the sector's unique requirements, together with feedback from our partnerships in the industry, we constantly innovate new solutions to help deliver quality products and services efficiently and effectively. Gone are the days where your website, marketing, sales channels, and ERP applications could exist siloed from each other. OpusXenta bring the various elements needed to run a death care business together into a single cohesive solution.

OpusXenta™

Phoenix Foundry In 1983, at Uralla, a small town in the New England Tablelands region of New South Wales, some innovative people had the idea of starting a business to manufacture cast bronze memorial plaques.

since then Phoenix Foundry has grown to be a major supplier in both the domestic and international markets. All staff pride themselves on the highest level of customer service available and to do this we look and understand the needs of our customers.

We strive to always beat our expectations in delivery with a consistent manufacturing time of 14 calendar days on average for the past few years. We see that if we can beat your expectations then we make you look good to the end customer who is often dealing with the loss of a close family member. Phoenix Foundry is proud to be the only 100% Australian owned and operated bronze plaque supplier supporting the CCAWA and we look forward to helping you with your memorial requirements in 2023.



Plot Box is a cloud based death care management solution that facilitates cemeteries and crematoria in operating to world class standards. Problems that have traditionally been difficult to solve, are now possible with ease as you utilise leading administration software and geo-rectified mapping modules that integrate seamlessly. It pulls everything you need to do from Contracts to Accounting all into the ONE place, saving you time and money. It is unique and significantly superior because unlike all other providers, it is the world's first solution to fully integrate two previously separate functions - software and mapping.



MINOR SPONSORS:

AFDA – Australian Funeral Directors Association Australian Funeral Directors Association (AFDA) Members and the AFDA trademark represent security, care and professional service.



AUSTRALIAN
FUNERAL
DIRECTORS
ASSOCIATION

The Australian Funeral Directors Association develops and promotes professional standards in the funeral industry. In conjunction with its membership, community groups and professional expertise, AFDA has developed several standards for industry practice. These are based upon fundamental and legitimate occupational health and safety, public health, legal and community standards. AFDA Member firms are required to abide by these standards. Formed in 1935, AFDA is the only national funeral service organisation, with Member firms in every State and Territory. AFDA Member firms are chosen by more than 85% of West Australian families to provide funeral arrangements for their loved ones. AFDA Members are bound by a strict Code of Ethics and Practice designed to meet both community needs and expectations in all aspects of service delivery. The code is a reassurance to the community of sincere care and professional service, particularly at a time of uncertainty and distress for grieving family and relatives. AFDA is widely recognized as the authoritative voice on funeral matters. The Association is a public company, limited by guarantee, and administered by an elected board. It is administered from a National Office and Divisional Offices. AFDA Members are inspected every three years to ensure compliance with the Association's minimum standards pertaining to Premise, Equipment and Vehicles (PEV). Furthermore AFDA Members are required to achieve a minimum number of Continuing Professional Development (CPD) hours on a yearly basis to maintain AFDA Membership, together with abiding by the AFDA Code of Ethics and AFDA Code of Professional Conduct.

Dawsons Funeral Home & Coventry Funeral Care

Dawsons Funeral Home in Narrogin, and Coventry Funeral Care in Katanning are owned and operated by the Steicke family. They proudly service the Great Southern, and Lower Wheatbelt Area, from Boddington to Hyden, Hopetoun to Kojonup, and regularly conduct services families in Perth, Bunbury & Albany. The dedicated team pride themselves on transparency and honesty, with a focus on providing professional, understanding funeral services of the highest standard to the families they serve. They are members of the National Funeral Directors Association of Australia (NFDA) and the Australian Funeral Directors Association (AFDA). Dawsons and Coventry's are also monumental agents, providing service in all areas of monumental work, including new installations, repairs and restorations, as well as bronze and engraved plaques. For more information, please visit www.dawsonsfuneral.com.au or speak to one of our team in Narrogin or Katanning.



DAWSONS
FUNERAL HOME
120 Federal Street, Narrogin 6312
Tel: 9881 1161



COVENTRY
FUNERAL CARE
21 Richardson Street, Katanning 6317
Tel: 9821 1079

Dearly Plaques & Memorials Over the last seven years Dearly Plaques & Memorials has been supplying the cemetery industry in Australia with Aluminium cemetery products. The business is home grown in Ballarat, Victoria with many local businesses guiding and assisting our start-up to be what it is today. You could say that *'all things Aluminium'* is Dearly Plaques & Memorials. The use of this material was relatively new in this market until we came along, exclusively using aluminium and developing products for cemeteries quickly, cost effectively and ensuring that most importantly they will last.

Dearly Plaques and Memorial provide all types of aluminium plaques and markers including cemetery memorials and plaques, personal memorials, garden stakes and markers as well as customised plaques for that unique requirement. Originally designed as interim grave markers, the business has grown to now provide a variety of attractive markers for all types of outdoor situations.

Our affordable plaques and memorials can be easily ordered and placed in a garden, cemetery, golf course, winery, paddock, and even as a road side memorial.



H.H. Webb HH. Webb and Co. Pty. Ltd has been manufacturing highest quality coffins and caskets at its current location in Wiltshire Lane, Ballarat since the early 1980s. Two years of extensive research and development of machinery and techniques of production have led to H. H. Webb and Co. becoming the most advanced funeral supply manufacturing facility in Australia. H.H. Webb and Co. is the only manufacturer of its type in Australia that is able to produce its own requirements from basic raw materials, and supplying other manufacturers of funeral supplies. H.H. Webb and Co. have not rested on their laurels as a market leader and with our dynamic staff throughout Australia, we all strive to achieve an even greater level of service to you, our most valued clients. We welcome you to visit the H.H. Webb and Co. website at www.hhwebb.com.au. We look forward to you visiting us on a regular basis.



H.H. Webb & Co.
Pty. Ltd.

SOVA A sister company to 4Healthcare, SOVA began designing and providing fit-for-purpose equipment to suit the specific requirements of morticians and cemeteries after noticing the need for better products within the industry. SOVA continued to evolve, providing complete fit-outs and an advisory service as part of a customised design service for clients who need a holistic approach. Because although mortuaries and cemeteries are part of the health care industry, their needs are very specific. Methodology is always smooth and smart, using product that is clever and well designed. It is also streamlined because they take care of the whole process.



Our products are designed and manufactured in house for specific needs of the mortuary and funeral industry. The particular piece of equipment that SOVA will be showcasing has been designed in conjunction with Adrian Barrett from William Barrett and Sons Funeral Directors, Bunbury, Western Australia. The grave surround and coffin lowering device has been designed to assist in the safety of a grave surround and to assist the day to day processes of a pall-bearer lowering a weight bearing coffin. Functional needs and ergonomics were taken into

account to produce this equipment that simplifies manual tasking and occupational health and safety. SOVA also have a standard range of equipment, which has been refined to accommodate the most common requests and sizes, or fully customised and engineered options to cater for individual needs. Our products are designed around ergonomic principals that make lifting and transportation as safe as possible. They can design new products around existing equipment in your facility, providing economic options where viable and all products are fabricated on site at our factory to our stringent standards. Materials and finishes are chosen for specific applications, and only the best quality electronic and manual components are selected to ensure longevity. The use of high-grade stainless steel and meticulous welding results in products that combine durability and precision. Equipment from both our customised and standard range is fabricated using our in-house 3D printers, metal fabricators, welders, assemblers and testing technicians. All processes from metal preparation and welding to plastic injection and powder coating are carefully supervised. Products then go through the final steps of our quality control procedures prior to commission. Our team is critical in this process. Highly skilled and professional, they are committed to the manufacture of the highest quality products.

William Barrett & Sons

William Barrett and Sons is a family-owned funeral home supporting families in the South West over four generations. It has branches in Bunbury, Busselton, Collie, Harvey and services towns from Waroona in the north to Augusta in the south and across to Manjimup in the Lower South West.



William Barrett and Sons is an active member of the Cemeteries and Crematoria Association of WA, Selected Independent Funeral Homes and the Australian Funeral Directors Association (AFDA).

As well as supporting and advocating for the raising standards of care industry-wide, the company is also deeply committed to fostering more community education and grief support services in our community. It works cohesively with community groups to deliver grief support services and events which aim to raise death literacy within the community. Errol Barrett is an AFDA Life Member, former National and State President and long-time member of the Bunbury Cemetery Board. His son Adrian Barrett is about to become the National President of the AFDA and a former State President. William Barrett and Sons is also a strong contributor to community clubs and causes such as the Cancer Council of WA, Conquer Cystic Fibrosis and the City of Bunbury Surf Lifesaving Club through its annual Barrett Bunbury Swim Thru. More information can be found by following the company on Facebook or visit www.barrettfunerals.com.au. Phone: 08 9722 5311.

ACCA Australasian Cemeteries & Crematoria Association

The Association offers members and supporters of the burial & cremation industry professional industry services to enhance the operations, development, network and information sharing within the industry. ACCA empowers our members by exploring and developing new areas of expertise within the Cemetery and Crematoria industry. We support our members through regular communication via a range of publications and member updates. As an industry body, ACCA promotes and facilitates the professional development of our members including the establishment of comprehensive Codes of Practice, Guidelines, Training Materials and Research Projects. ACCA also actively promotes the Cemetery and Crematoria industry to governments, related industries, other countries and the Australian public. ACCA delivers industry conferences and networking opportunities for the Cemetery and Crematoria industry and continues to develop ways to facilitate knowledge sharing across the industry. We are always working on new innovation for the members and the benefits continue to grow with it and also proudly supporting the state associations and their members.



SEEKING SUPPORT

We invite you to forward any questions or subjects you may like answers to before the seminar and we'll endeavour to have the responses ready for the workshop/ Open Forum session as other attendees also may find them to be interesting and helpful. Please email any queries/ and or questions to Secretary, Anne Dixon ccawasecretary@gmail.com

2023 CCAWA SEMINAR

All these areas come together in the sad event of a burial or cremation. The seminar is a must attend event for all in the field to gain knowledge of each other's specialised areas ***"We Remember Them..."*** across the industry.

This seminar would not be possible without the generous contribution of our regular sponsors who have supported us over the years. We'd like to thank Major and Minor 2023 Sponsors: ***Arrow Bronze, Chronicle, Everlon, Facultatieve Technologies Ltd., Final Touch (Australia); GBG Group, Opus Xenta, Phoenix Foundry, Plot Box, AFDA (Australian Funeral Directors Association), Dawsons Funeral Home & Coventry Funeral Care, Dearly Plaques & Memorials, H.H. Webb, SOVA, William Barrett & Sons & ACCA (Australasian Cemeteries & Crematoria Association).***

We could not offer a successful event like this without them and their support!

ACCOMMODATION

Nestled in natural bush land, just 25 minutes' drive north of Perth Central Business District (CBD) and 5 minutes' drive from Western Australia's coastline, Joondalup Resort offers a restaurant (The Alcove) and a cafe (Cafe 28). There is an outdoor pool and a function centre.

For your convenience there a variety of room types at Joondalup Resort, including interconnecting rooms, rooms with facilities for disabled guests and twin rooms, which are available on request. Each room has a private balcony or courtyard.

Guests can enjoy a day of golf on the on the championship, 27-hole public golf course that has additional putting greens and a floodlit driving range. Free on-site parking as well as free WiFi are available throughout the resort.

The Joondalup Resort have put together accommodation and breakfast package, including free parking for **\$209.00per night including full breakfast for one in the restaurant, (additional breakfasts \$25.00per person)** to cater for those attending alone or groups wishing to share. In addition you can check the rates online, there is also the Quest Apartments Joondalup just 5 minutes from the resort by car.

The Joondalup Resort is located within the northern suburb of Connolly, Western Australia. The Resort is located approximately 35 mins from the Perth CBD. The Resort will provide the relaxed atmosphere to unwind and rest together with the opportunity for 18 holes of golf.

To book your stay please call the hotel direct and speak to the reservation team quoting **CCAWA** to receive the full discount. Phone : **(08) 940 08888**



GETTING TO THE JOONDALUP RESORT

Google maps will provide you with clear directions on the Mitchell Freeway to the venue from north, south, east and west.

From the airport, Jayride.com works with hundreds of transfer companies within Perth to organise pick-up and drop-off services to thousands of travellers from Perth airport. They provide Perth airport shuttles and transfers to or from Joondalup Resort. You can compare available transfer companies, choose by price, star ratings and preferred type of transfer (private car or shared shuttle) to make a quick and easy online booking.

DINING OPTIONS

Breakfast will be available at the hotel if confirmed at the time of booking. Don't forget to say you are booking for the CCAWA Seminar.

Lunch, morning and afternoon tea – These are included as part of your seminar registration.

Thursday Evening – A casual barbeque and networking activities will follow on into the evening on return to the resort from the cemetery and crematorium tours. This will be a **NO CHARGE** events **IF** you are attending the full day seminar.

Please note that this barbeque is sponsored by Major sponsors and CCAWA, please confirm your attendance with your registration.

Friday Evening – The seminar day program will conclude with “Pre-dinner drinks” followed by a buffet dinner including drinks, [beer, wine & soft drink].

CCAWA WOULD LIKE TO THANK ALL OF OUR SPONSORS FOR THEIR CONTRIBUTION TO THE 2023 CEMETERY TOUR AND ONE DAY SEMINAR

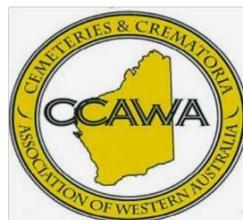
Major Sponsors



Minor Sponsors



Remember to visit the display tables during the breaks and say hello to all our sponsors and their representatives- this is a great opportunity to view their displays and new products – without them CCAWA cannot be the success it is.



Attendance Details:

Please tick box if you do not wish to disclose your contact details to sponsors.

Name of Organisation:

Representatives attending:

Name: _____ Position: _____

Name: _____ Position: _____

Name: _____ Position: _____

Key organisation contact details for correspondence:

Name: _____ Email: _____

Phone: _____ Mobile: _____

Attendance Details:

Thursday afternoon Cemetery Tour	No Charge
Thursday night Barbeque Dinner	No charge if attending full seminar
Seminar Registration – Members	\$155 perperson
Seminar Registration – Non-Members	\$215 per person
Friday Dinner	\$85 perperson

Please advise of any special dietary requirements:.....

Total attendees for Cemetery Tour: _____ No Charge

Total attendees for return bus trip: _____ No Charge

Total attendees for Barbeque Dinner: _____ No Charge

Total attendees for seminar: _____ attendees at a total of \$ _____

Total attendees for dinner: _____ attendees at a total of \$ _____

TOTAL PAYMENT: \$ _____

Payment Options

As CCAWA is GST exempt you may use this form as your Tax Invoice ABN: 28 572 66 09

A cheque for: \$ _____ is enclosed or funds have been transferred to: Bankwest, BSB 306-070,

Account No 415677-1. Please include your organisation name.

Payment needs to be made by: **Friday 17th March 2023**

Please return Registration Form and payment advice to:

PLEASE NOTE: No Refunds will be available if cancellations occur 10 days prior to seminar.

Anne Dixon, Secretary
Bunbury Cemetery Board PO Box 1115
Bunbury WA 6230
or email: ccawasecretary@gmail.com



CCAWA 2023 BOARD NOMINATIONS

NOMINATION FORM BOARD MEMBER

The undersigned representatives of Ordinary Members of the Association hereby nominate:

(Full Name): _____

For the position of: _____

Proposer: _____ Signed _____

Seconder: _____ Signed _____

Date: _____

The following background information on the nominee is provided for Members' information.

Nominations are due to Anne Dixon, Secretary CCAWA
before **8.30am Friday 31st March 2023** – at the Seminar registration desk.

Vacancies:

Three Director (President & 2 Director) position's will become vacant, each for a two-year term.

